



MIDWEST Homes for Pets P.O. Box 1031 Muncie, Indiana 47308 800-428-8560 www.midwesthomes4pets.com

Assembly Instructions for Model: 100-15

Congratulations on your purchase of a **MIDWEST Homes For Pets** Small Pet Playpen. This exercise pens feature one piece construction for easy set-up, take-down and portability. With proper set-up and maintenance, your Exercise Pen will provide your pet with proper ventilation and visibility in a safe and secure environment.

Features

- Easy to assemble--No tools required
- Portable, easy to disassemble for moving or storage

Before you begin

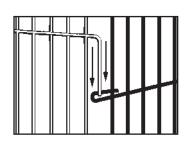
Be sure to remove the collars, harnesses and tags from your pet before placing it in the exercise pen to prevent possible entanglement. **<u>SEE OTHER IMPORTANT INFORMATION ON THE BACK OF THIS SHEET.</u>**

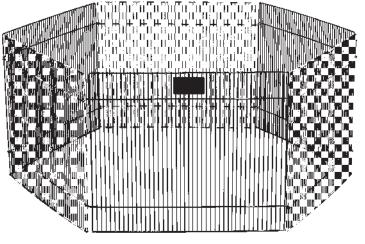
This pen is intended for use with small animals such as hamsters, gerbils, guinea pigs and other small animals that don't hop or jump. Supervise your pet at all times to insure his safety.

Parts Identification & Assembly Instructions

- **Note:** If you discover any parts are missing, immediately call our toll-free service helpline at 1-800-428-8560 between 9:00 am and 4:00 pm (EST) Monday through Friday.
- 1 Remove contents of the packing carton. Locate the Small Animal Pet Playpen (6 connected panels).
- 2 Connect the two ends by sliding the hooks on the end of pen through the loops on the other end of the pen. (see Illustration)
- **3** Be sure that all hooks are secure before use.
- For a more secure and stable connection, slightly bend the hook closed.

Notes: Not to be used for children. Never leave pet unattended or unsupervised. Inspect pen regularly to ensure safety.





Ask MIDWEST first!

If you have any questions about assembling or using your MIDWEST product, or discover you are missing any parts, or have any problems, don't take it back to the store...please contact us directly by any of these methods:

 Call Toll Free:
 800-428-8560

 Call Local:
 765-289-3355

 E-mail:
 info@midwesthomes4pets.com

 Fax:
 765-289-6524

 Mail:
 P.O. Box 1031, Muncie, IN 47308

 Our Web Page:
 www.midwesthomes4pets.com



On our web page, for your convenience, you will find fully illustrated, printable instructions! You will also find additional product information and tips on training and using MIDWEST crates!

We're open Monday through Friday from 9 a.m to 4 p.m. Eastern Standard Time.

IMPORTANT INFORMATION! PLEASE READ!

1. Be sure to remove the collars, tags and leads from you pet before placing it in the home to prevent possible entanglement.

2. Please save sales receipt as proof of purchase. If claim against the warranty is made, the purchaser will be required to present the sales receipt or other proof of purchase prior to authorizing any return or replacement.

3. MIDWEST's main concern is your pet's well-being. If your pet has never been kept in any enclosure, specific training may be necessary for your pet's safety. A pet, not specifically trained to be restricted, may attempt to escape from this enclosure, which could cause serious injury to your pet or this product. MIDWEST will not accept liability or warrant any loss to improper use of this product by a pet that has not been properly trained.

LIMITED MANUFACTURERS WARRANTY

1. For one (1) year from the date of original purchase, MIDWEST Homes For Pets ("MIDWEST") warrants to the purchaser of this exercise pen that, should it prove defective by reason of improper workmanship and/or material, MIDWEST will repair or replace, at its option, any defective part of the exercise pen, without charge for the part or for shipping. Replacement parts are warranted for the remainder of the original period.

2. THIS WARRANTY DOES NOT COVER defects in the wire enclosure caused by any animal, any physical abuse to or misuse of the exercise pen, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than one (1) year from the original retail purchase date.

3. STEPS TO OBTAIN WARRANTY SERVICE:

A. The purchaser must call MIDWEST's HELPLINE, 800-428-8560, to report the alleged defect to a customer service representative or obtain missing parts. B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser in how to obtain corrective action.

C. MIDWEST may require the purchaser to present the sales receipt or other proof of purchase prior to authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to MIDWEST or to make the item available for pick-up by MIDWEST.

4. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE (1) YEAR.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

5. UNDER NO CIRCUMSTANCES SHALL MIDWEST BE LIABLE TO PURCHASER OR ANY OTHER PERSON OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.



6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.